




Connectivity Quality Monitor - Feature Upgrade!

Network Connectivity Monitor - Feature Upgrade!

Have you ever experienced network slowness issues, but didn't know where the problem was on your network? The latest enhancement to the Internet Security Manager pinpoints problems on your network, making it easier than ever to get maximum speeds from your Internet connection.

Key Features:



- Connectivity checked every 2 minutes
- Minor connectivity issues display a yellow light
- Major connectivity issues display a red light
- Checks for IP Conflicts on outside interfaces and inside (LAN) interfaces
- Detects IP conflicts due to improper switch configuration
- Built in MAC address database hints at the conflicting device
- Detects Ethernet down issues such as bad cabling, bad switch port, etc.
- Historical view of all errors for Today, Yesterday and This Week.

Host Information	
Hostname	customer.firewalldomain.net
IP Address	66.147.21.2
Last Service Update	Friday, December 28, 2007 at 8:17 AM PST
System Uptime	18 days, 16:47
Hardware Summary - Detail	DELL PE_SC3 (1 CPU - 2.8 GHz) - 1GB Memory
Network Connectivity	 Today  Yesterday  This Week

You can access the Connectivity Quality Monitor from the Overview screen when you or your technology consultant log in to the ISM. There, you will be able to see the connectivity quality of your network connection for today, yesterday, and this week, shown using easy-to-understand green, yellow, or red status lights. For additional details, you can click on the status lights for a list of issues that the ISM detects on your network. If a problem exists with your Internet connection, you can e-mail the log of the connection issues to your ISP to assist them in troubleshooting the problem.

Connectivity Details for Yesterday

Show Only Downtime Events Show: Yesterday

Global Connectivity Log	
	Dec 30 2007 17:19:04 Connection Conflict: The IP 10.0.2.227 (00:18:8b:fc:ee:31) is connected to both bge0 and bge1
	Dec 30 2007 00:39:27 Connection Conflict: The IP 10.0.2.113 (00:18:8b:55:55:11) is connected to both bge0 and bge1

Your ISM has already been upgraded with this new feature, free of charge. If you have any questions about this announcement please contact one of our technicians at **800.982.6898**